

## Vifor Pharma Privacy Policy for AAV Masterclass Platform

### Key Takeaways:

- What personal data we collect when you use our platform
- What we do with your personal data
- How long we store your personal data and why
- Who may have access to your personal data
- Your rights around your personal data

### What personal data do we collect and why?

Through or in connection with this website we, Vifor Fresenius Medical Care Renal Pharma Ltd., collect and use personal data such as name, address, telephone number, email address or other information that relates to an identified or identifiable natural person as follows:

- If you send us a question or other communication by email. We use that information to respond to your request;
- If you send us an adverse event report or other safety information for pharmacovigilance. We record and process that information in accordance with our legal obligations;
- Through our use of a website analytics service to track the use of the website using cookies, to help us understand the use of our website and how we can improve it. This service involves the collection and use of the IP (internet protocol) address of your computer or device. For more information see our cookie policy. The IP address will only be used to identify you in exceptional circumstances, such as for criminal investigations.

We have embedded Vimeo's media player in our website. For information about the associated cookies, see our cookie policy. You can find further information on data processing by Vimeo in the Vimeo data privacy information at: <https://vimeo.com/privacy>

We ask you to indicate whether you are a healthcare professional, a member of the public or someone who has been prescribed our product, so that we can direct you to the appropriate part of the website. This information is collected anonymously.

We may aggregate personal data collected through this website for statistical purposes.

The legal basis for the collection and use of your personal data is our legitimate interest in operating a website which allows users to send queries and other communications. In relation to personal data concerning health received via this website, such as safety information, the legal basis is public interest.

### With whom do we share your personal data?

If you send us a request through or in connection with this website, we may share it internally or with other companies of the Vifor Pharma Group, to collect the information required to respond to your request. You can see the location of entities of the Vifor Pharma Group at <http://www.viforpharma.com/en/about-vifor-pharma/global-presence>

We work with third-party service providers who help us to collect and process safety information or who provide other services such as technical support or data hosting. These service providers may have access to your personal data in order to provide the services.

### **We may also disclose your personal data to:**

- official authorities where applicable by law (e.g. reporting adverse events for pharmacovigilance), court order or other legal proceeding;
- our legal and other expert advisors;
- distributors, license partners or other companies with whom we collaborate for the purposes specified in this privacy notice.

Our service providers and collaboration partners are legally bound to keep all personal data confidential and to use such information only to perform the services for which we engaged them or to comply with legal obligations.

We could disclose your personal data to third parties in connection with the sale or transfer of all or part of our business, in which case we would require the third parties to treat those data in accordance with this privacy policy.

Some of the above-mentioned parties who receive your personal data may be located outside the country where you live, including in countries not regarded by the competent authorities as providing an adequate level of protection for personal data. In such cases, we ensure that appropriate safeguards are in place to protect your personal data, such as EU standard contractual clauses. A copy of the EU standard contractual clauses may be obtained from our Data Protection Officer ([GroupDPO@viforpharma.com](mailto:GroupDPO@viforpharma.com)).

### **How long do we store your personal data?**

We store your personal data for as long as required to fulfill the purposes outlined in this privacy policy, unless a longer or shorter retention period is required or permitted by law. By law we must store your personal data relating to safety information for at least ten years after the medicinal product is no longer available.

### **What are your rights regarding your personal data?**

You are entitled at any time to access your personal data that we hold. To the extent legally permissible, you can request that your data be deleted, that errors be corrected or that processing of your personal data be restricted. You can also object to our processing of your personal data.

If you would like to exercise your rights, please contact us as described in the section “How to contact us” below. Please note that applicable laws may prevent us from complying with certain requests, such as to delete safety information or to restrict our processing of it. You are entitled to lodge a complaint with the data protection supervisory authority.

### **Links to other sites**

We may provide links to other websites that we believe are useful. We cannot guarantee the standards or privacy policies of the websites to which we link. We are not responsible for the content of any website that is not owned by a Vifor Pharma Group company.

### **Personal data of children**

This website is intended for adult use only, meaning anyone 18 years of age or older. We do not knowingly collect personal data from anyone under the age of 18 through this website. We assume that any person who provides their personal data through this website is at least 18 years old. If you would like to contact us about personal data that your child may have provided without your

consent, please see the “How to contact us” section below. If we learn that we have collected personal data from a child under the age of 18, we will delete such information promptly if allowed under applicable law.

### How to contact us

Please contact us if you have any questions about this privacy policy or if you wish to exercise your privacy rights:

- Vifor Fresenius Medical Care Renal Pharma Ltd.  
Rechenstrasse 37  
CH-9014 St. Gallen Switzerland  
Tel. + 41 (0) 58 851 8000  
(This is the “controller” of the personal data)
- Vifor Pharma Deutschland GmbH  
Baierbrunner Strasse 29  
D-81379 Munich Germany  
[dataprivacy\\_EEArep@viforpharma.com](mailto:dataprivacy_EEArep@viforpharma.com)  
(This is our representative in the EU / EEA for data privacy purposes)
- [GroupDPO@viforpharma.com](mailto:GroupDPO@viforpharma.com)
- [safety@viforpharma.com](mailto:safety@viforpharma.com)